EMS Communication Card
For Medical, Physical and Emotional Information

INSTRUCTIONS: Have patient touch pictures to request wants and needs. If unable, caregiver touches pictures and gets yes/no response from patient. This may be helpful for patients who are deaf, hard of hearing, or could have a traumatic brain injury, autism or an intellectual disability.
Yes = thumbs up, nod, or eyes wide open  No = thumbs down, nod, or eyes closed

Quick Communication Tips
• Get my attention first
• Make eye contact when you speak
• Speak clearly at a normal pace and tone
• Do not cover your mouth
• I may have memory issues and it may take me longer to process what you are telling me.

• I cannot lip read everything you say
• A cochlear implant or hearing aid does not mean I can hear and understand everything you say
• I may only understand sign language

Call This Number:
0 1 2 3 4
5 6 7 8 9

The best way to communicate with me is:
Interpreter  Texting  Writing  Lipread  I Cannot Lipread  Assistive Listening Device

Pain Scale
0  No Hurt  2  Hurts Little Bit  4  Hurts Little More  6  Hurts Even More  8  Hurts Whole Lot  10  Hurts Worst

A B C D E F G H I J K L M
N O P Q R S T U V W X Y Z

This card is endorsed by: